



## Patient Registration

### Demographic Information:

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ MI: \_\_\_\_\_

Date Of Birth: \_\_\_\_\_ (MM/DD/YYYY) Sex: \_\_\_\_\_ Race: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Marital Status: Single \_\_\_ Married \_\_\_ Partner \_\_\_ Divorced \_\_\_ Widowed \_\_\_

Whom may we thank for referring you to our practice? \_\_\_\_\_

### Contact Information:

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Ext: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### Emergency Contact:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Preferred Phone: \_\_\_\_\_ Alt Phone: \_\_\_\_\_

Relationship to patient: \_\_\_\_\_

*(Optional)* Permission to verbally discuss my medical care. My healthcare provider and staff may discuss my medical care with the following individuals.

Name & Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

Name & Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

By signing below, I attest that the information provided above is true and accurate.

Signature of Insured/ Guardian \_\_\_\_\_ Date: \_\_\_\_\_

PATIENT INTAKE AND HISTORY FORM

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Preferred Local Pharmacy: \_\_\_\_\_

(Address/City)

\*\*\*Should your information change, please report these changes in your address, phone contact numbers, insurance, or emergency contact, information to the front desk upon check in at future visits\*\*\*

Problem List/Past Medical History:

Have you been diagnosed with any of the following (currently or in the past)?

- Abdominal Pain GERD Prostate Disease
Abnormal Vaginal Bleeding Gout Rash
Anemia Headaches, Chronic Rheumatic Fever
Anxiety Heart Disease Rubella
Arthritis Heart Murmur Scarlet Fever
Asthma Heart Palpations Seasonal Allergies
Back Pain Hemorrhoids Seizure
Cancer Hepatitis Sinusitis
Colitis, Ulcerative High Blood Pressure Sleep Disorder
COPD Incontinence Somnolence
Crohn's Irritable Bowel Stroke
Deep Vein Thrombophlebitis Kidney Stone(s) Tendinitis
Dementia Measles Thyroid Disorder
Depression Migraines Tuberculosis
Diabetes MRSA Infection Ulcer
Diverticulitis Mumps Urinary Frequency
Dizziness Osteoporosis Urinary Pain
ED (erectile dysfunction) Polio Vascular Disease, Peripheral
GI Bleed Guillain Barre Syndrome

List any other important medical condition(s) and or Surgeries you have had (do not include common colds or flu). Include date or age of initial diagnosis/surgery if possible: (continue on back if necessary)

Problem/Previous Diagnosis

Date(s) or Age

Three horizontal lines for writing patient information.

## INSURANCE INFORMATION

### PRIMARY INSURANCE

INSURANCE COMPANY: \_\_\_\_\_ CO-PAY: \_\_\_\_\_  
GROUP #: \_\_\_\_\_ SUBSCRIBER #: \_\_\_\_\_  
INSURED FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_ MI: \_\_\_\_\_  
SOCIAL SECURITY #: \_\_\_\_\_ DOB: \_\_\_\_\_ RELATION TO PATIENT: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
PHONE #: \_\_\_\_\_ EXT: \_\_\_\_\_  
ADVANCED DIRECTIVE?  YES  NO WHERE IS IT FILED? \_\_\_\_\_ (what medical facility?)  
INSURED EMPLOYED BY: \_\_\_\_\_ BUSINESS ADDRESS: \_\_\_\_\_  
CITY: \_\_\_\_\_ STATE \_\_\_\_\_ ZIP: \_\_\_\_\_ BUSINESS PHONE #: \_\_\_\_\_

### ADDITIONAL INSURANCE

IS THE PATIENT COVERED BY ADDITIONAL INSURANCE?  YES  NO  
INSURANCE COMPANY: \_\_\_\_\_ CO-PAY: \_\_\_\_\_  
GROUP #: \_\_\_\_\_ SUBSCRIBER #: \_\_\_\_\_  
INSURED FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_ MI: \_\_\_\_\_  
SOCIAL SECURITY #: \_\_\_\_\_ DOB: \_\_\_\_\_ RELATION TO PATIENT: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
PHONE #: \_\_\_\_\_ EXT: \_\_\_\_\_  
INSURED EMPLOYED BY: \_\_\_\_\_  
BUSINESS ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE \_\_\_\_\_ ZIP: \_\_\_\_\_  
BUSINESS PHONE #: \_\_\_\_\_

EMPLOYMENT STATUS:  Employed  Unemployed  Full Time Student  Part Time Student  Retired  
LAST DEGREE EARNED:  HIGH SCHOOL  COLLEGE  GRADUATE SCHOOL  
OCCUPATION: \_\_\_\_\_ BUSINESS NAME: \_\_\_\_\_  
BUSINESS PHONE: \_\_\_\_\_

DRIVERS LICENSE #: \_\_\_\_\_ STATE ISSUED: \_\_\_\_\_

IS THIS AN ACCIDENT?  YES  NO DATE OF INJURY \_\_\_\_\_ IS THIS A MOTOR VEHICLE ACCIDENT?  
 YES  NO

**YOUR INSURANCE CARD AND PHOTO ID ARE REQUIRED AT THE TIME OF YOUR VISIT**  
By signing below, I attest that the information provided above is true and accurate

**Signature of Insured / Guardian:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Allergy History:**

List known allergies (including medication allergies) and reaction to allergen. Or check one of the boxes below:

- No Known Allergies (NKA)
- No Known Drug Allergies (NKDA)

**Medication History:**

List any medications and vitamins/minerals/herbs that you are currently taking.

Ensure to **include Name, Dose, and Frequency of medication(s)**. or Bring Medication Bottles or Completed List with you to appointment.

- No Current Meds

**Social History:**

Do you use tobacco products? Never used Former use Current use Unknown How

often? Rare Social Daily

What type? Cigarettes Chewing Tobacco Cigars

Please describe your current exercise routine: Inactive Light Moderate Vigorous

Do you drink beverages with caffeine? Yes No

What type? Coffee Tea Carbonated Beverages

Do you drink beverages with alcohol? Yes No

How often? Occasional use Moderate use Heavy use

What type? Beer Hard Liquor Wine

# INFORMED CLIENT CONSENT TO DISPENSE COMPOUNDED PRODUCT

## Client/Patient Information

<b>Client Information:</b>	
<b>Name:</b>	
<b>Address:</b>	
<b>Phone/Fax/ Email:</b>	

## Description of the Compounded Product

<b>Description of the compounded product:</b> Applies to any compounded drug recommended by provider- Check Pt Chart <b>If applicable:</b> <b>Pharmacy that prepared the product: Varies</b>
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## Declaration of Consent

I hereby acknowledge that my provider, **Jennifer Johnson, APRN**, has advised me of and explained the following (check off as each item is discussed):

- I understand the proposed compounded product is not approved by FDA and consequently may be associated with greater risk. This product has not undergone rigorous testing for efficacy and stability.
- I understand the reasons for utilizing the compounded product, its potential risks and benefits, other alternative treatment(s) and the probable consequences, which may occur if the proposed medication is not administered.
- I understand the risks associated with handling the product.

My questions have been answered, I have read or had explained to me and fully understand the information on this form and declare that I agree that the compounded product as described above is appropriate for myself. This consent is valid until I revoke it or conditions change to the point that all risks and benefits are significantly different.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Patient

Signed \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Provider

## Johnson Riverside Family Practice

### CONSENT FOR TELEHEALTH CONSULTATION

1. I understand that I am voluntarily engaging in a telemedicine consultation with Johnson Riverside Family Practice.
2. I understand that the video conferencing technology and/or phone consultations will not be the same as a direct patient/health care provider visit due to the fact that I will not be in the same room as my health care provider.
3. I understand that a telehealth consultation has potential benefits including easier access to care, decreasing costs, and allowing visits to be performed from the comfort of my home.
4. I understand there are potential risks to this technology, including interruptions, unauthorized access, and technical difficulties. I understand that my healthcare provider or I can discontinue the telehealth consult/visit if it is felt that the videoconferencing connections are not adequate for the situation.
5. I understand that my healthcare information may be shared with other individuals for scheduling and billing purposes. I understand that if there is another individual present during the telehealth consultation that I will be informed of their presence and I will also disclose if there is another individual with myself. It is agreed that these individuals will maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the consultation and thus will have the right to request the following: (1) omit specific details of my medical history/physical examination that are personally sensitive to me; (2) ask non-medical personnel to leave the telemedicine examination room: and or (3) terminate the consultation at any time.
6. I understand that the alternative to a telemedicine consultation is to forgo evaluation and treatment with Johnson Riverside Family Practice and to seek out an in-person evaluation elsewhere. Thus, I am freely choosing to participate in a telemedicine consultation.
7. I understand that telemedicine has limitations in regard to the physical examination. I understand that the physical exam portion of the care provided through Johnson Riverside Family Practice will be limited to inspection via video conferencing and some parts of the exam such as physical tests, examination of certain body parts, and vital signs may be conducted by individuals at my location at the direction of the consulting health care provider or not done at all.
8. Telemedicine services offered through Johnson Riverside Family Practice are not an Emergency Service and in the event of an emergency or urgent medical issue, I will use a phone to call 911, go to the emergency department, or go to an urgent care.
9. To maintain my privacy, I will not share telemedicine login information or video conferencing links with anyone unauthorized to attend the appointment.

By signing this form, I certify:

- That I have read or had this form explained/read to me and I understand its contents including the risks and benefits of telemedicine.
- That I have had the opportunity to ask questions and have had them answered to my satisfaction.

BY SIGNING BELOW, I AM AGREEING THAT I HAVE READ, UNDERSTOOD AND AGREE TO THE ITEMS CONTAINED IN THIS DOCUMENT.

\_\_\_\_\_ DATE \_\_\_\_\_

# Johnson Riverside Family Practice

## Anchored and Committed

### **Office Policies and Procedures**

Thank you for choosing Johnson Riverside Family Practice. We realize that you have a choice in medical providers and are pleased you have chosen to seek care with us. The staff at Johnson Riverside Family Practice strive to exceed expectations in care and service to make your experience with us comfortable and as stress-free as possible. Our goal is to provide quality medical care in a timely manner. To do so, we have implemented an appointment/cancellation policy. The policy enables us to better utilize available appointments for our patients in need of medical care. Please feel free to contact our office if you have any questions regarding our policies.

#### **OFFICE HOURS**

Our office is available Monday 8am till 6pm Lunch 12pm-1pm  
Tuesday, Wednesday and Thursday 8am till 5pm Lunch 12pm-1pm  
Friday 8am till 4pm Lunch 12pm-1pm  
We may be reached at 863-946-0284.

If you need an appointment, prescription refill, or have any other questions please call during business hours.

#### **APPOINTMENTS**

Johnson Riverside Family Practice is committed to providing quality care to our patients. To ensure timely continued care, we encourage patients to schedule appointments in advance of follow-up dates. We strive to give all our patients the time they require. For this reason, we kindly request your patience and understanding should a delay or rescheduling become necessary on your appointment day.

To ensure quality care, Johnson Riverside Family Practice, does not treat patients we have not seen (i.e., we will not call-in prescriptions or offer medical advice for patients prior to their initial visit). Follow up may be required to be scheduled after testing has been completed, so that results may be reviewed together, so an effective and appropriate plan for your healthcare can be determined. We encourage you to schedule appointments for preventative health visits, physicals, chronic medical conditions, prescription renewals, and sick visits.

#### **CANCELLATION OF AN APPOINTMENT**

To be respectful of the medical needs of our patients please be courteous and call Johnson Riverside Family Practice promptly if you are unable to attend an appointment. This time will be reallocated to someone who needs treatment. This is how we can best serve the needs of our patients.

If it is necessary to cancel your scheduled appointment, we require that you call 24hrs in advance. Appointments are in high demand, and your early cancellation will give another person the ability to have access to timely medical care.

### **NO SHOW POLICY**

A “no show” is someone who misses an appointment without canceling it within 24hrs. n advance. No-shows inconvenience those individuals who need access to medical care in a timely manner.

A failure to present at the time of a scheduled appointment will be recorded in your medical chart as a “no show”. An administrative fee of **\$25.00** will be billed to your account. Three (3) “no-shows” with-in one (1) calendar year could result in a termination of services.

**\*\*Please note that NO-SHOW charges are patient responsibility and will not be billed to your insurance.**

### **INSURANCE**

Johnson Riverside Family Practice accepts most insurance plans. If you have specific questions regarding your insurance, please first contact your insurance provider. It is the patient’s responsibility to inform our office of any changes in insurance coverage. Failure to do so could cause delay or denial of insurance payment.

Patients are responsible for co-pays at the time of service. If applicable, you will be billed for services not covered by your insurance (as stated in your insurance contract) by our billing department.

### **PAYMENTS**

Johnson Riverside Family Practice accepts cash, Mastercard, Visa, Discover and American Express. (**Cards have a 3.6% service charge**). Payment is due at time of service. It is the policy of Johnson Riverside Family Practice to make all reasonable attempts to collect outstanding balances should they accrue. Following these attempts, accounts in poor standing will be outsourced to a third party for the purpose of collection.

### **FORMS AND LETTERS**

We understand that at times, various forms or letters may be required to assist you with your healthcare needs. The staff at Johnson Riverside Family Practice will be happy to complete forms and write medical letter as necessary upon request. However, because this can be time consuming, please allow 7-10 business days for completion of the requested forms/letters. There is a **\$25.00** charge for the first 10 pages then \$1.00 per page thereafter.

### **MEDICAL RECORDS**

Per HIPPA guidelines, copies of medical records must be requested in writing. To ensure your privacy, a form for release of medical information must be completed prior to receipt of these materials. All patients can request a copy of their medical records one time, free of charge. Additional copies may be requested at a cost of **\$0.75** per page. The law allows medical offices



30 days to complete request for records. However, our medical records department puts forth every effort to respond to these requests in a timely manner.

**PRESCRIPTION REFILLS AND PHARMACY INFORMATION**

Please inform Johnson Riverside Family Practice which pharmacy you use and update us if this should change. **Please allow one to two business days for refill requests.** We encourage our patients to review their medications prior to their office appointments and to request refills at that time, if needed.

**REFUND POLICY**

**All sales are final.** Once patient makes a purchase, they will **NOT** be able to return any items or be refunded for services provided.

Signature of insured/guardian\_\_\_\_\_Date\_\_\_\_\_

Patient name\_\_\_\_\_